# **UW-Eau Claire Career Services**Resume and Cover Letter Guide



# **Sample Resume**



123 Sample Street Eau Claire, WI 54701

## **EDUCATION**

**University of Wisconsin-Eau Claire (UWEC)** | Eau Claire, WI | Expected: May 2023 Bachelor of Science: Biology, Microbiology Emphasis and Spanish Minor GPA: 3.30/4.00

**University of Valladolid** | Valladolid, Spain Study Abroad, September 2021-December 2021

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## **Relevant Coursework**

Microbiology, Medical Mycology, Infectious Disease Ecology, Biotechnology, Genetics, Foundations of Chemistry, Organic Chemistry, Neuroscience Laboratory, Cell/Molecular Biology, Elementary Statistics

#### **EXPERIENCE**

**Team Latitude** | Madison, WI | May 2022-Present Laboratory Technician Intern



- Performed and recorded results of analytical testing on samples from all stages to ensure variables such as gas levels, coloration, and pH were sufficient and safe.
- Collaborated with five laboratory technicians in microbiology and analytical laboratories to ensure the accuracy of data collection.
- Tested equipment aseptically to ensure the absence of harmful microbes.
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**UWEC Biology Department** | Eau Claire, WI | January 2020-August 2021 Laboratory Preparation Assistant



- Sterilized equipment, supplies, and bio-hazardous waste with the use of an autoclave.
- Prepared several forms of media to communicate events and department information to undergraduate microbiology class.
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**UWEC Microbiology Laboratory** | Eau Claire, WI | April 2020-May 2021 Research Assistant



- Investigated the ability of multi-resistant bacteria to transfer antibiotic resistant genes to the use of colony isolation, culture purification, PCR, and gel electrophoresis.
- Researched independently and in collaboration with five peers, resulting in four published and presented posters.
- Prepared and presented research posters for the UWEC student research fair, Celebration of Excellence in Research and Creative Activity (CERCA).

## **ACTIVITIES**

**Microbiology Lab, Teacher's Assistant** | September 2020-Present



**UWEC Biology Club, Executive Board Member** | November 2020-Present **Boys and Girls Club of Eau Claire, Volunteer** | September 2020-February 2021

ADDITIONAL SKILLS

Aseptic Technique, Scientific Writing, Bacterial Cultures, Microscopy, Minimal Inhibitory Concentration, Titration, Basic Professional Proficiency in Spanish

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AWARDS UWEC Mortar Board Senior Honor Society | February 2022-Present
National Society of Collegiate Scholars | May 2022-Present

Include name, address, Name should be large (18-24 phone number, and a font size) and bold to stand professional email. out on the resume. Include university name, International education and location, degree, major, minor, work experiences should be certifications, GPA, and honors. listed on the resume. Add relevant projects, Write out acronyms and/or work experiences, skills, abbreviations on the resume. and activities. Use bullet points focused on the Avoid using "I", "we", possesscope of activities, results, and sive pronouns or possessive **10** skills utilized in the experience. adjectives. Refrain from using complete Include volunteer experience, sentences. Instead, use action professional memberships, verbs to start accomplishment athletic participation, and other related activities. statements. P 6 Skills that are relevant and In the Activities section, include role, organization applicable to the job should be incorporated into the resume. name, and dates.

## **Resume Tips**

- Templates can reduce creative control of content and will not be readable in some application systems (ATS).
- Utilize a reverse chronological format where the most relevant information listed in sections toward the top.
- Keep the document concise, 1-2 pages, using common and readable 10-12 font size.
- Highlight important information with bold, italics, and bullet points.
- Utilize a professional layout with a balance of white space to text.
- Proofread, spell check, and edit the resume.
- Send as a PDF document.
- Professional references should be included in a separate reference page.



# **Accomplishment Statements**

An accomplishment statement should contain an action verb, the scope and results of activities (use quantitative data) and specific transferable skills gained from the experience.

# **Tips for Writing Effective Accomplishment Statements:**

- Tailor statements to the organization and job of interest.
- Use approximately 2-5 statements for each position.
- Use bulleted points- they are easier to read than paragraphs.
- Utilize consistent verb tense of each action verb.

Give it a Try!			
What did you do?	What did you do? How did you do it? How many/of- ten? How does it relate to transferable skills?	Why did you do it? What happened in the end?	Build your statement.
Served meals at the shelter	Worked with other volun- teers, weekly for the fall semester. Planned, prepared, and served meals. Stayed organized, leading a group.	To provide meals for individuals experiencing homelessness. Increased the number of meals served by 25%.	Lead a team of volunteers in planning, preparing, and serving a weekly meal for 90 residents at a local homeless shelter, increasing service by 25%
Customer Service at Target	10-20 hours a week. Answered questions and helped customers find what they needed.	To provide exceptional guest service. Customer feedback survey was all positive.	Provide excellent customer service to clients by addressing questions and assisting with purchases



## **Action Verbs**

Collaborate Direct Head Operate Review Accomplish Collect Discover Revise Act Help Organize Adapt Communicate Identify Overhaul Schedule Dissect Perform Address Compile Document Illustrate Screen Persuade Administer Complete Draft **Implement** Search Advertise Compose Edit Improve Plan Service Advise Compute Educate Increase Prepare Shape Solve Allocate Conceptualize Enable Influence Present Conduct Inform Preside Specify Analyze Encourage Consolidate Enforce Prioritize Strengthen Apply Initiate Consult Appoint Engineer Process Study Inspect Produce **Appraise** Contact Enlist Instruct Suggest Summarize Establish Program Approve Contract Integrate Coordinate Evaluate Arrange Interpret Project Support Assemble Examine Promote Copy Interview Survey Introduce Assess Correct Execute Propose Test Track Assign Corroborate Explain Invent **Publicize** Counsel Publish Train Assist **Explore** Investigate Attain Create Fabricate Launch Purchase Translate Facilitate Maintain Question Troubleshoot Audit Critique Manage Author Define **Familiarize** Recommend Upgrade Validate Balance Fashion Market Record Delegate Budget Demonstrate Find Mediate Recruit Verify Build Forecast Moderate Refer Design Calculate Determine Formulate Monitor Repair Clarify Develop Gather Motivate Represent Classify Generate Research Devise Negotiate Resolve Coach Diagnose Guide Nominate

# **Cover Letter Sample**

Blu Blugold

123 Sample Street Eau Claire, WI 54701 blu@uwec.edu | (111) 101-1100

August 12, 2022

Patricia West EcoSource 12123 Fall Street St. Paul, MN 55124

- Dear Patricia West,
- I'm a recent graduate from the University of Wisconsin-Eau Claire with a Bachelor of Arts degree in Organizational Communication, with a year of practical experience as well as interpersonal and leadership skills. Please
- accept this letter of interest regarding the Project Manager position available at EcoSource, which I learned about when reviewing Handshake.
- During my college career, I worked in a professional environment as an intern at FOX Sports North where I developed project work schedules, engaged team members, and managed day to day project tasks. I monitored work-flow requirements to meet timelines and quality assurance standards. Bringing a high attention to detail and strong communication skills to the position, I organized company events and managed social media campaigns. I enjoyed this experience and further confirmed my interest in working as a project manager.
- As a Student Supervisor of the Service Center team in Davies Center at UW-Eau Claire, I have honed my customer service skills, which I consider essential to the profession of project management. My greatest strengths are taking the initiative to identify customer needs and working efficiently to
- achieve team goals. I am well-equipped to transition into a member of your customer focused, dynamic organization.

Through my work experience and internship, I have proven my ability to handle multiple projects and stay focused on the needs of the customer.

My enclosed resume further details my qualifications for this position. Please

- My enclosed resume further details my qualifications for this position. Please feel free to contact me at blu@uwec.edu or 111-101-1100 with any questions. I look forward to hearing from you. Thank you for taking the time to consider my application.
- Sincerely,

  Blu Blugold

  Blu Blugold

- 1 Optional-utilize the same header as the resume to create a streamlined application package.
- 2 Address the letter to a specific person or hiring team. Never assume titles and match name listed in job description. If you do not know the contact, use "Dear Hiring Manager".
- 3 State in the first paragraph why you are writing the letter.
- 4 Note how you found the position, especially if referred by a company employee, include the contact's name in the letter.
- **5** Explain qualifications and skills in relation to the open position.
- **6** Demonstrate how your career goals align with the position and organization.
- Demonstrate your knowledge of the position and company. Frame experiences to focus on skills relevant to a particular job.
- **8** Include contact information in the last paragraph of the cover letter.
- **9** You may use a script font or scan your signature to "sign" your cover letter.

## References

## **Blu Blugold**

blu@uwec.edu | (111) 101-1100

### **REFERENCES**

Dr. Leonardo Duck Professor, University of Wisconsin-Eau Claire Eau Claire, WI 54702 555-555-5555 leo@uwec.edu

Mr. Aaron Rodgers-Hammerstein Manager, FOX Sports North Minneapolis, MN 55401 555-555-5555 arodgers@fox.net

Ms. Madison Win Manager, University of Wisconsin-Eau Claire Service Center Eau Claire, WI 54702 555-555-5555 madison@uwec.edu

Mr. Elvis Mann Volunteer Coordinator, Sacred Heart Hospital Eau Claire, WI 54702 555-555-5555 elvismann@ssh.org

- Include 3-5 professional references. Do not include family members or friends.
- Professional references can include a faculty member, academic mentor, advisor, supervisor, co-worker, or colleague.
- Include reference's name, title, organization, phone number, and email.
- Choose references that can speak about your skills and experience in a positive and professional manner.
- Ask a reference for permission prior to applying to open positions.
- Provide your references a copy of your resume and the position description.
- Submit the reference page when it is requested by the hiring manager or recruiter.
- Do NOT include "references available upon request" at the bottom of the resume.

## **Cover Letter Tips**

A cover letter accompanies a resume and other application documents. It serves as your first impression to an employer and helps you to set yourself apart from other job seekers.

- Write the cover letter targeted to an industry, company, or job.
- Determine important job requirements from the position description and customize your cover letter to highlight key skills and experiences.
- Do not copy and paste information from the resume; expand on experiences, skills, and accomplishments.
- Do not send the same generic cover letter for all jobs.
- Proofread, spell check, and edit the cover letter.



Advising, Retention and Career Center

University of Wisconsin Eau Claire